

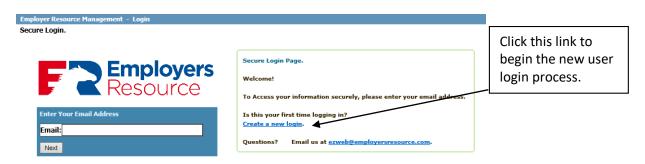
PayPlus360 Employee Guide

LOGGING IN

For new users of PayPlus360 (for existing users skip to page 4):

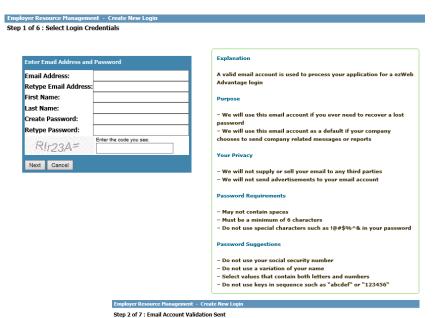
Navigate to: erm.ezwebadvantage.com.

1. Click on "Create a new login"



2. You will be prompted for several entries. Follow the on screen instructions provided to aid in the account setup.

NOTE: use a personal email address and not a work email address. Email verifications and password resets will be sent through email. You must have access to the email account in order to reset a password. If you ever leave employment, you lose access to a work email address.



3. When you click NEXT, you will within 15 minutes receive an e-mail from ezweb@employersresource.com to confirm your e-mail address. If you do not see the e-mail in your inbox, please check your junk and/or spam folders.

An email has been sent to inhins@gmail.com and should arrive in your inbox within the next 15 minutes. You must use this email to complete the login process.

Please follow these steps:

1 - Login to the email account you just entered and search for the "exWeb Advantage Account Registration" email.

2 - Click the link within the email to activate your email address and continue the registration process.

3 - Once you receive your email, you may close this browser window.

Problems finding the email?

If you are unable to find the email in your inbox please try the following:

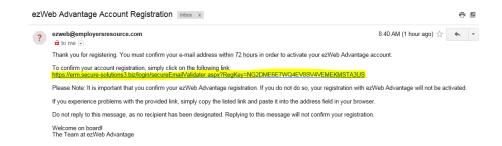
1 - Walt 15 minutes and look for the email again.

2 - Check your "Junk" folder, as settings in your email account may have filtered the email from your inbox.

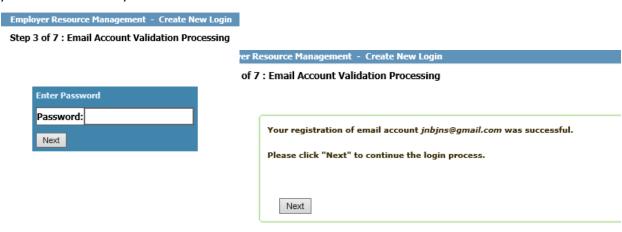
3 - Verify you are logged into the same email account as the one you supplied earlier: jnbjns@gmail.com.

4 - If you have not received your validation email and you have tried all the suggestions above, please email support at zeweb@emailorare.com.

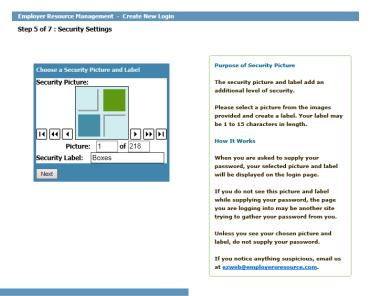
4. Click on the link in the e-mail to continue the ezWEB registration wizard.



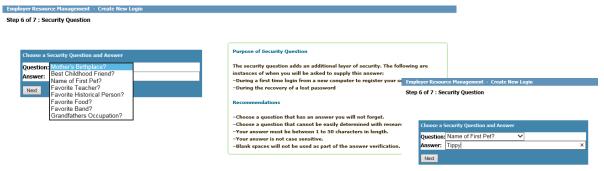
5. You will be prompted for your password, enter it in the box provided and click NEXT. The system will validate your email address.



6. You will next be prompted to select a security picture and label. Use the directional arrow keys to select a picture then enter a label for the picture. Click NEXT.



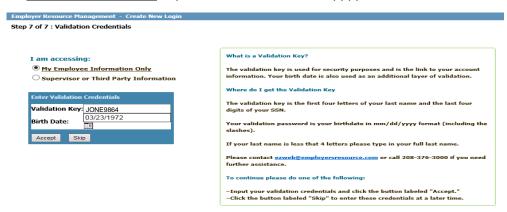
7. You will next be prompted to select a security question and answer. Write this down, you will need it in the future.



8. The last step will be to enter a set of validation credentials. **NOTE**: Due to the confidential nature of the information available in the system, leading industry security standards are used to keep your data secure and so these validation credentials are required.

Ensure that "My Employee Information Only" is selected (if displayed) then enter the following:

- Your <u>validation key</u> is the first four letters of your last name in all CAPS (or your full last name if it is shorter than four letters) and the last four numbers of your social security number (ABCD1234).
- Your validation password is your birth date (mm/dd/yyyy).

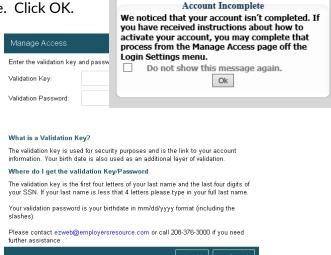


- 9. Click ACCEPT. The system will confirm your login has been created. Click on LOGIN to login to the system.
- 10. Once logged in again, you should now see a screen similar to this...



11. If you clicked SKIP in Step 8, the system will display a pop up indicating your account is not complete. Click OK.

You can add your validation credentials by clicking on your profile name, click Login Settings, click Manage Access. Follow the onscreen instructions to enter your validation key and password. Refer to instructions in Step 8.

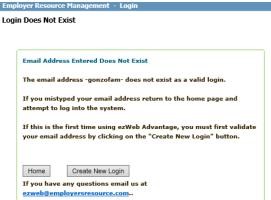


For existing users (for new users, skip to the first section):

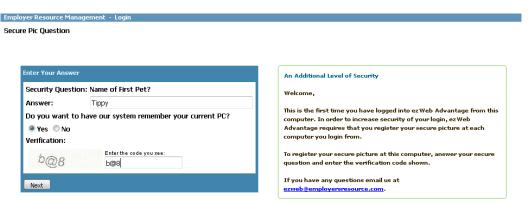
Navigate to: erm.ezwebadvantage.com

1. Enter the email address you originally registered. If after entering the email address you get the screen message shown (login does not exist), ensure you typed your email in correctly by clicking the HOME button and re-entering your email Employer Resource Management - Login

If you receive the message again and you are certain you've created an account, submit a support request by clicking on the email link provided (ezweb@employersresource.com) and include your first and last name, the name of your employer and the email address you believe your account is setup under.

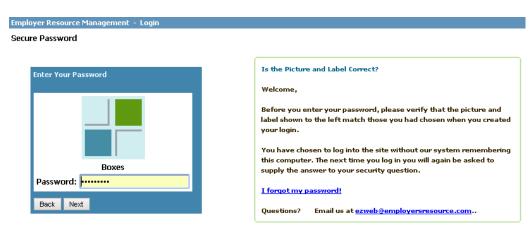


- 2. The first time you login from any computer that has not been registered (or your internet browser cookies or cache have been cleared) you will need to enter the answer to your security question and enter a verification code.
 - a. Enter the answer to the question in the box provided.
 - b. Select whether you want the computer you are logging in from remembered.
 - c. Enter the verification code just as displayed in the box provided.
 - d. Click NEXT.



3. If you selected YES in the previous step, the screen will display a message indicating the email and computer are now registered together. If you selected NO, the screen will display a message indicating that next time you will again be prompted for the answer to your security question. In either case, click NEXT.

4. The screen will display your security picture with label. Enter your password in the box provided. Click NEXT.



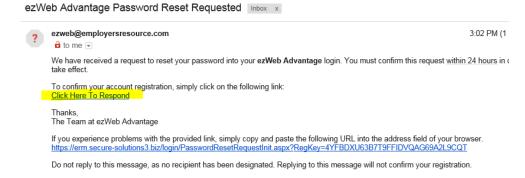
FORGOT PASSWORD?

Employers Resource provides a safe and secure way to retrieve your account in the event you have forgotten your password.

1. After entering your email address at the main PayPlus360 login page and clicking NEXT....



- 2. You will be prompted for the answer to your security question and a verification code. Click on "Send Request for Reset". If you've forgotten the answer to your security question, click on the ezweb@employersresource.com to email support. Please include a brief description, your first and last name, the name of your employer and the email address associated with your account.
- 3. An email is sent to the email account registered to your account. Login into that email account, locate the email from ezweb@employersresource.com and click on the link "Click Here to Respond" in the body of the email as shown in screenshot below.



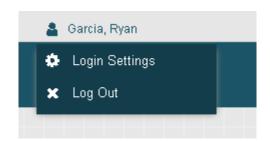
- 4. A browser window will open with a screen notification for the Password Reset Request. Click NEXT.
- 5. Enter your email address.
- 6. Enter a new password in the first box and then again in the second box. Remember to follow the password rules listed on the screen.
- 7. The system will verify the password has been successfully reset. Click on "Return to Main Page". Login using your email address and the new password.

YOUR MENUS

PROFILE (upper left corner)

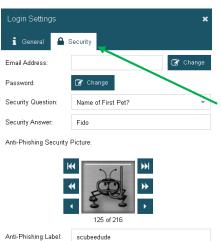
Login Settings – click to update security information and more. See more below

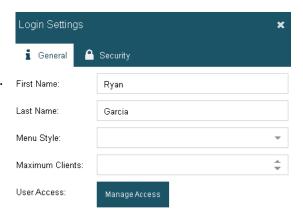
Log Out - click to exit your PP360 session.



Login Settings:

General: update your name. Click on the "Manage Access" button. Use this to call your personal data from payroll and tie it to your account. This is used when you do not see data populating in your profile. Follow the instructions on the screen.





Security: update

your email address, change your password, security question and answer, anti-phishing picture and label.

START

Your home screen displaying the Employers Resource logo.



MY STUFF

My Profile:

Basic Information – displays your address and phone number.

Job Status – displays occupation, hire date, pay rate and more.

Department – displays the department(s) you are currently assigned to.

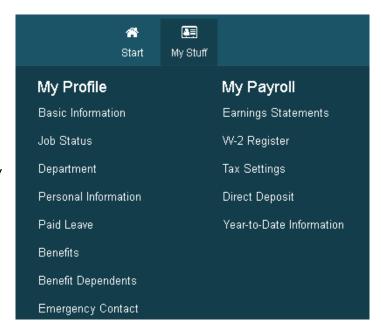
Personal Information – displays Social Security Number, birthdate and more.

Paid Leave – displays current accrual balances for vacation, sick and/or Paid Time Off. Includes YTD taken, available and roll over balances.

Benefits – displays current benefit coverage and effective dates.

Benefit Dependents – displays basic dependent(s) info on file.

Emergency Contact – displays emergency contact on file.



My Payroll:

Earnings Statements – This will populate a list of checks you've received. Click the PDF icon to open your earnings statement for a specific date. Includes year-to-date amounts for gross and net pay. Click on any column header to sort ascending or descending or click on header drop down arrow to further filter information or change columns displayed.

W-2 Register – displays a list of W2 information by year. Click on the PDF icon next to the year to display the W2 for that year. It opens in a new browser window, use the PDF tools to print.

Tax Settings – displays current federal, resident and work state tax withholding elections.

Direct Deposit – displays current accounts and amounts on file. To make changes to your direct deposit, contact your employer for a change form.

Year-to-Date Information – choose between years to see earnings, deductions and taxes for each year.

TOOLS (upper right corner)

